

Friends and Family
PPG Feedback

Results period:
September 2023

Completed Questionnaires:

3 paper slip completed
0 completed at Kiosk
4 Completed Via PATCHS
0 Completed via the website

Results:

2 Very Good
3 Good
0 Poor
2 Very Poor
0 neither Good nor Poor
0 didn't know

Comments received:

PATCHS

- Lady I spoke to was helpful but I struggle a bit with the technology..... plus my head hurts!
- Could have been made better if wasn't awaiting call all-day .

Paper

- Receptionist Netti very helpful
- Hopeless, make life very difficult