

Friends and Family
PPG Feedback

Results period:
October 2023

Completed Questionnaires:

17 paper slip completed
0 completed at Kiosk
7 Completed Via PATCHS
0 Completed via the website

Results:

12 Very Good
6 Good
1 Poor
0 Very Poor
4 neither Good nor Poor
1 didn't know

Comments received:

PATCHS

- Using PATCHS with homestead is easier and its quick easy.
- Dr was very good helping me find answers to my issue hopefully
- Never had a concern and been at the practice for 20 years

Paper

- Very helpful
- Generally happy with Practice
- Amazing nurse
- Doctor was very helpful and friendly, made me feel at ease