

Friends and Family
PPG Feedback

Results period:
November 2023

Completed Questionnaires:

1 paper slip completed
0 completed at Kiosk
12 Completed Via PATCHS
0 Completed via the website

Results:

5 Very Good

1 Good

0 Poor

2 Very Poor

4 neither Good nor Poor

1 didn't know

Comments received:

PATCHS

- Never had a concern
- "The service is fine, as always. 'Patches' is relatively easy to use and only compromised by the limit on numbers available. Of course, with virtual consultations the test is how quickly it can be responded too."
- My GP is amazing as the Wakefield area does not get in my opinion enough support an i still feel listened to
- Ended up at out of hours anyway so service was all completed by myself really

Paper

- Constantly getting prescriptions wrong