

Friends and Family
PPG Feedback

Results period:
March 2024

Completed Questionnaires:

2 paper slip completed
0 completed at Kiosk
14 Completed Via PATCHS
1 Completed via the website

Results:

9 Very Good
6 Good
1 Poor
1 Very Poor
0 neither Good nor Poor
0 didn't know

Comments received:

PAPER

- Saw Kelvin Karikari – very helpful and patient. Thank you
- Why do I have to go to the pharmacy & Surgery 4 times for my cocodamol. I usually wait several days after the dur date but it never ready

PATCHS

- It just easy to sort my medication out
- "I wanted to upload a file in relation to a previous consultation, I was unable to do this and had to make a new one."
- THIS IS BECAUSE IM SATISFIED
- They always support us
- Very good all straight forward

WEBSITE

- I always get to see the right member of the team. They are always professional and kind.