

Friends and Family  
PPG Feedback

Results period:  
January 2024

Completed Questionnaires:

2 paper slip completed  
0 completed at Kiosk  
12 Completed Via PATCHS  
0 Completed via the website

Results:

7 Very Good  
4 Good  
0 Poor  
1 Very Poor  
1 neither Good nor Poor  
1 didn't know

Comments received:

- PAPER
- Dr Bakare room 4 lovely Doctor made my 2year old feel at ease dur to not liking coming
- I would like to say a big thank you to Dr Bakare for being absolutely brilliant with my 2,5 year old toddler. This is the 2<sup>nd</sup> time we saw him and he has been very thorough and amazing with them. It is not common to find a doctor that speaks kids language so well !

PATCHS

- because they are good
- Very easy to understand
- Much easier to request repeat fit note online than have to go to the surgery and fill a form in !!
- Straight forward
- "'I didn't get any medical advice or appointment"
- Very helpful
- Helpful