

Friends and Family  
PPG Feedback

Results period:  
April 2024

Completed Questionnaires:

0 paper slip completed  
0 completed at Kiosk  
15 Completed Via PATCHS  
0 Completed via the website

Results:

6 Very Good  
4 Good  
0 Poor  
1 Very Poor  
3 neither Good nor Poor  
1 didn't know

Comments received:  
PATCHS

- They recommended i use patches to help
- I don't like using on line platforms and would rather ring people
- "They are very good, i always receive good services from them. "
- Quick and easy to use
- Multiple ways to get in touch are appreciated
- "Cant make appt via phone or patches. Have two very small toddlers, a lump in my breast and just want to make an appt and cant. Absolutely ridiculous "
- Patches is easy to use and thorough in explaining what you require and why
- Did not interact with them