

Drs Rogbeer, Irelewuyi & Prabhu
Homestead Medical Centre
Winter Newsletter 2023



FLU VACCINES

If you are over 65, have a long term health condition, are pregnant or a carer, it is not too late to have your flu vaccine. Vaccines will be available until the end of March 2024

Staff Development

We are delighted to let you know that our HCA, Natalie has completed her 4 years of training and passed her exams to become a Practice Nurse.

We are so proud of Natalie who joined us as a receptionist in 2005 and has worked hard to progress in her career from receptionist, prescription clerk, phlebotomist, HCA and now Practice Nurse!

Filling the role of HCA will be Sarah. Sarah joined us a Trainee Nurse Associate 2 years ago and under the mentorship of Donna has now also completed her training to become a Health Care Assistant.

Christmas



We will be closed on the following dates only

Monday 25th December 2023

Tuesday 26th December 2023

Monday 1st January 2024

If your prescription is due over this period, please put your request in early so we can process it for you before the Christmas period.

WARNING: Patient Prescription delivery fraud

It has been reported nationally that fraudsters have phoned patients, pretending to be from a pharmacy. The caller has said they are ringing to arrange the delivery of medication, and have asked the patient to confirm their full name, date of birth, address and some banking details.

Fraudsters can be very convincing and so we ask that if you have any vulnerable friends or relatives, you let them know about this scam. They should be particularly mindful of such calls if they do not usually pay for a prescription medication delivery service. We recommend that if such an unsolicited call is received, that the patient hangs up and contacts their pharmacy as they usually would. We advise that either a different phone is used, or to wait for at least 20 minutes before making any verification phone calls just in case the fraudster has jammed the line.

IMPORTANT: Changes to the ordering of repeat prescriptions

We are no longer be accepting paper requests for repeat prescriptions.

Many patients have commented over time that they would prefer to telephone the practice to order their medication, we have listened to what you have said and have purchased some software that will allow you to order your medication over the telephone 24 hours a day 7 days per week.

You can use the new system by calling the main surgery number and selecting option 2 or you can dial the number direct on **01924 663064**

Appointments are still available on evenings and weekends when the surgery is closed. If you need advice during these times, please call our main number on 01924 384498 and your call will automatically go through to GP Care Wakefield, our evening and weekend service.

GP Care is staffed by local GPs and Nurses and is open for same-day appointments and advice every day Monday – Friday, 5pm – 9:30pm, Saturdays 9am – 5pm and Sundays 9am – 1pm.

Training Days

Please note the surgery will be closed from 12noon on the following dates:

Wednesday 17th January
Wednesday 21st February
Wednesday 13th March

Please call the main surgery number if you need medical assistance and your call will be diverted to our on call service

GP Care Wakefield is a service available to our patients who require an evening or weekend appointment when the Surgery is closed. These can be same day or routine GP appointments or pre-bookable GP and Nurse appointments. If you struggle to attend the Practice during our working hours, our reception team can book you in with GP Care Wakefield. Alternatively, if you need non-urgent medical assistance when the surgery is closed you can call the main surgery number and you call will be transferred to GP Care Wakefield. **Please note this is not a Walk in Service, and all appointments must be pre-booked.**

Here are just a few of the comments we have received from our patients recently:

Using PATCHS with Homestead is easier and its quick
Never had a concern and been at the practice for 20 years

Doctor was helpful and friendly, made me feel at ease.

Dr was very good helping me find answers to me issue hopefully



On behalf of all the Doctors and Staff at Homestead Medical Centre, we would like to wish you all a very happy and healthy Christmas.