

Drs Rogbeer, Irelewuyi & Prabhu  
Homestead Medical Centre  
Summer Newsletter 2023



### FLU VACCINES

We are due a delivery of flu vaccines at the start of September. Appointments will be available shortly so look out for our clinic dates 🙄

### Here are just a few of the many comments we have received from our patients recently:

Customer satisfaction was on point.

The doctor is very good and gives a lot of advice, although the phone lines are ridiculous

The nurse practitioner listened to all I said and felt she didn't rush me

Friendly, put me at ease for my procedure. Good explanations of what was happening

Listened to me and explained things so I could understand

Do we have your correct phone number and or email address? Check with us next time you contact us 😊

Have you tried booking your appointments via SystemOne Online? If you would like access to this service, please speak with reception who will set you up and issue you with your own password.

Appointments can be booked online for:

\*A telephone appointment with a GP

\*A face to face pre-bookable appointment with a GP

\*A cervical smear with the nurse

\*A blood test with our phlebotomist

### A pharmacist can help with hay fever

Speak to your pharmacist if you have hay fever.

They can give advice and suggest the best treatments, like [antihistamine](#) drops, tablets or nasal sprays to help with:

- itchy and watery eyes and sneezing
- a blocked nose

Call a pharmacy or contact them online before going in person. You can get medicines delivered or ask someone to collect them.

**IMPORTANT: Changes to the ordering of repeat prescriptions**

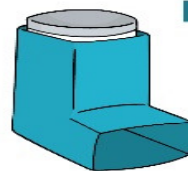
**We are no longer be accepting paper requests for repeat prescriptions.**

Many patients have commented over time that they would prefer to telephone the practice to order their medication, we have listened to what you have said and have purchased some software that will allow you to order your medication over the telephone 24 hours a day 7 days per week.

You can use the new system by calling the main surgery number and selecting option 2 or you can dial the number direct on **01924 663064**

**Do you have problems getting through to our phone lines at 8am, or are you unable to call the surgery at 8am because you are on the school run or on your way to work?** If so, why don't you try our online consultation service. If you go to our web page [www.homesteadmedicalcentre.co.uk](http://www.homesteadmedicalcentre.co.uk) you will find a link for online services. You can send a medical query directly to the GP, you can order a repeat prescription or sick note.

GP Care Wakefield is a service available to our patients who require an evening or weekend appointment when the Surgery is closed. These can be same day or routine GP appointments or pre-bookable GP and Nurse appointments. If you struggle to attend the Practice during our working hours, our reception team can book you in with GP Care Wakefield. Alternatively, if you need non-urgent medical assistance when the surgery is closed you can call the main surgery number and you call will be transferred to GP Care Wakefield. **Please note this is not a Walk in Service, and all appointments must be pre-booked.**



**Don't bin your inhalers!**  
Return them to your community pharmacy

- 12 million people in the UK need an inhaler
- 73 million are used every year in the UK
- The gas in some inhalers is bad for the environment and needs to be disposed of correctly

West Yorkshire  
Health and Care Partnership

renewi

Working in partnership with  
wakefieldcouncil

**Training Days**

Please note the surgery will be closed from 12noon on the following dates:  
Wednesday 12<sup>th</sup> July  
Wednesday 16<sup>th</sup> August  
Wednesday 13<sup>th</sup> September